# Return of new items

**1** **Customer Information:**

Customer number

Customer name / company name, address

**Bank account for reimbursement:**
(if not yet filled with SKANDIX)

Account holder

IBAN

BIC (SWIFT-Code)

Bank institute

Tax Nr. for credit receipt
(only required for commercial customers)

**2** **Reason for the return:**

☐ Customer changed mind ☐ incorrectly ordered ☐ delivered too late ☐ other reason

**3**

| Pieces | Product No | Description | Invoice No from attached document |
|---|---|---|---|
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**4** **Have you thought of everything?**

- ☐ Invoice copies for each item is attached
- ☐ Items in delivered condition (without signs of use)
- ☐ All items packed in original box
- ☐ Packaging should be clean and undamaged in resellable condition
- ☐ New parts must never be returned with replacement or damaged parts

**Attention:** Your return can only be processed if all of the above has been completely fulfilled. Assure that the products are carefully packed, to arrive undamaged. Returns that do not follow our instructions will not be credited.

**5**

Place, Date

Signature / Company stamp